



## PS2 Plug-in Step-by-Step Checklist (WSP Users)

### Accessing the New PS2 Environment

- Open the browser
- Access PS2 via the link provided
- Select with or without plug in (if prompted)

### Add the OpenText Client Manager Extension to your browser

- Click “Install” when prompted
- Select “Add to Chrome” from the Web Store
- Confirm the add-on activation
- Close the browser on completion

### Test the Plug-in

- Restart the browser
- Re-access PS2 via the preferred link
- Access the project site
  - a. If you receive an error, go to “Additional Setup Steps” below

NOTE: If you have already gone to “Additional Setup Steps” once and are still having issues, please contact [Support@projectsolve.com](mailto:Support@projectsolve.com) for additional assistance

- If you receive a “First Time Using Plug-in” message, select “Yes”
- In the site, mouse over the logo in the upper left-hand corner and look for a message.
  - a. If it says “with plug-in” you are ready to use PS2 ← STOP HERE
  - b. If it states “without plug-in”, go to “Activating the Installed Plug-in” below

### Additional Setup Steps

- Go to <https://eroom1-ga.opentext.com/eRoomSetup/ClientSetup.exe>
- The plug-in file will download automatically
- Exit out of the eRoom Monitor (if it’s running)
- Close all browser windows
- Right-click the “ClientSetup.exe” file you downloaded above
- Select “Run as Administrator”
- Complete the installation process
- Go to “Test the Plug-in” above

### Activating the Installed Plug-in

- Access the “My eRooms” page
- Open the “Preferences and Support Information” menu
- Select “Manage My Plug-in”
- Select “eRoom plug-in software”
- Click “OK”
- Go to “Test the Plug-in” above